

Accessibility statement



Business Overview

The business has the following products/services available

- Attraction
- Guided Tours
- Picnic areas
- Events

Our business caters for the following disability types:

- Limited mobility
- Wheelchairs or small mobility scooters
- Food allergies or intolerances (for events)
- Hearing Impairments.

Guide Dog and Service Animals

The business provides a secure area with shade and water for service animals

Bowls, bedding, etc. are provided for service animals

The business provides the following services for services animals:

The facility is "pet friendly" for all animals/dogs and this includes service animals. Service animals are able to accompany their owner/carer throughout the facility including display buildings. Water bowls are provided.

Emergency Management

Emergency and evacuation procedures are explained on arrival

Exit signs are clear and easy to see

Exit access is free and clear at all times

We ensure exit access is free and clear at all times by:

Front entrance doors are automatic therefore are required to be clear of objects at all times.

Exits and access to exits are greater than 900mm

Exit doors are able to be opened by all occupants

Exits to the emergency evacuation point does not include stairways

The evacuation point is clearly marked by a sign

The business identifies guests who need additional assistance should an emergency occur by:

Staff are informed through conversations with visitors and observations upon entry in regard to personal disability requirements. Staff are trained to ensure exit strategies are advised upon entry.

The procedure for assisting guests who need assisted rescue is:

Staff/volunteers on duty will assist any guests who require assisted rescue. Duty of care ensures all patrons are taken care of and evacuated safely from the premises.